



## INFORMATION

## Update on Terms and Registration of e-Visa on Arrival (E-VoA)

Ahead of the peak of the G20 Summit and the launch of the electronic Visa on Arrival (e-VoA), the Ministry of Finance of the Republic of Indonesia issued the regulation No. 157 Year 2022 which regulates the payment of Visa Non-Tax State Revenue (PNBP) within the Ministry of Law and Human Rights of the Republic of Indonesia, has been in effect since **November 4th, 2022**.

E-VoA is a single-entry visa which is valid for 30 days stay in Indonesia with the validity period is 90 days for the purpose of Tourism, Government Visit, Business Meeting, Goods Purchasing, or Transit only. There are 26 countries are eligible to apply for e-VoA; Australia, Argentina, Brazil, Belgium, Canada, China, Denmark, France, Germany, India, Italy, Japan, Mexico, Netherlands, New Zealand, Republic of Korea, Russia, Saudi Arabia, South Africa, Spain, Switzerland, Timor Leste, Turkey, Ukraine, the United Kingdom and the United States of America are allowed to land at Soekarno-Hatta Airport, Jakarta and **Ngurah Rai Airport, Bali**. Besides the mentioned countries are not eligible to apply e-VoA.

The documents that need to be prepared to apply an e-VoA are as follows:

- Full biodata page of passport with at least 6 months validity from the date of your arrival to Indonesia (format JPG/JPEG/PNG with max. size of 200 kb);
- Passport size photograph (format JPG/JPEG/PNG with max. size of 200 kb);
- Email address; and
- A valid Mastercard, Visa, or JCB card.

Before submitting an e-VoA application, the applicant should create an Account in [www.molina.imigrasi.go.id](http://www.molina.imigrasi.go.id) and fill in data and uploading documents then activate the account by clicking "activate" on the verification email which must be confirmed within 1 (one) hour. After the applicant log in into the account, the applicant may apply for e-VoA by perform on "Main Page > Apply" as follows:

- Data Filling**  
On this Data Filling, please fill in the field in "Visa Application" page with ensure the data is correct, once the e-VoA is processed, none of the information can be changed so it must be exactly the same as the information on passport. Otherwise, the e-VoA will be invalid and there will be no refund.
- Payment**  
To pay the e-VoA application click "Make A Payment" by fill in credit/debit card data then click "Pay Now". The e- VOA fee is IDR 500.000,00, but to take a note that every payment via Debit/Credit Card will incur additional fees according to the financial institution's regulation. After e-VoA has been paid, the applicant will receive a payment notification in email.
- Granting e-VoA**  
After the e-VoA is processed, the applicant will get a notification by email that e-VoA is ready and can be downloaded which will be handed over to the immigration officer at the airport.

If there are any suspended or unsuccessful transactions, please contact the e-VoA Support Desk at [visa@imigrasi.go.id](mailto:visa@imigrasi.go.id) or [humas@imigrasi.go.id](mailto:humas@imigrasi.go.id).

In addition, there is an agency that could provide a pre-flight payment and a dedicated Immigration option for Visa on Arrival in Indonesia with the fast-track, please check on <https://indonesiavoa.vfsevisa.id/>

#### References:

- The Official Press Released of Ministry of Law and Human Rights of Directorate General of Immigration Related to Terms and How to Register Indonesia Visa On Arrival or e-VoA.
- The website of VFS Global

If you require a copy of the reference documents above, please do not hesitate to contact [research@ibai.or.id](mailto:research@ibai.or.id)

#### Italian Business Association in Indonesia (IBAI)

c/o Istituto Italiano di Cultura Jakarta

Jl. HOS Cokroaminoto No. 117 Menteng Jakarta 10310 INDONESIA

P: +6281 1979 4262 E: [ibai@ibai.or.id](mailto:ibai@ibai.or.id)